

Service Information

Mazda Motor Corporation

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Category T	Repair Guidance	Ref. No. R018/18	Page 1 of 3
Coverage <input type="checkbox"/> Distributor only <input checked="" type="checkbox"/> Please inform your dealers		Date Issued March 20, 2018	
Please convey this information to your <input type="checkbox"/> Director <input checked="" type="checkbox"/> General Manager <input checked="" type="checkbox"/> Warranty Dept. <input checked="" type="checkbox"/> Parts Dept. <input checked="" type="checkbox"/> Training Dept. <input checked="" type="checkbox"/> Field Rep.		Date Revised	
Applicable Model Mazda2(DJ) , CX-3 (DK) and MX-5(ND)		Applicable Countries and/or Vehicle Specifications Worldwide	

Subject: Spider cracking on Center Display

DESCRIPTION

Some customers may complain about poor appearance (Spider cracking) on the center display. Since it is internal damage of the display, there is no dent or crack on the surface.



CAUSE

Insufficient glue between the touch screen layers.

MASS PRODUCTION CHANGE

Manufacturing process has been changed.

SUBJECT VIN & PRODUCTION DATE RANGE

Mazda2 (DJ)

Japan Built

Spec.	VIN Range		Production Date Range
General (R.H.D.)	JM6 DJ**** **	100008 - 999999	Oct. 6, 2014 - TBD

Thailand Built

Australia	MM0 DJ**** **	100201 - 999999	Sep. 5, 2014 -TBD
Australia	MM0 DL**** **		
General (R.H.D.)	MM6 DJ**** **		
General (R.H.D.)	MM6 DL**** **		
General (L.H.D.)	MM7 DJ**** **		
General (L.H.D.)	MM7 DL**** **		
Israel	MMZ DJ**** **		
Israel	MMZ DL**** **		
Europe (UK Spec.)	MMZ DJ**** **		
Thailand	MM8 DJ**** **		
Thailand	MM8 DL**** **		

Mexico Built

CX-3 (DK)

Japan Built

Spec.	VIN Range		Production Date Range
Australia	JM0 DK**** **	100016 - 120825	Jan. 9, 2015 - Feb. 29, 2016
General (R.H.D.)	JM6 DK**** **	111045 - 999999	Sep. 15, 2015 - TBD
General (L.H.D.)	JM7 DK**** **	111029 - 999999	Sep. 15, 2015 - TBD
China	JM7 DKBW** **	100005 - 999999	Oct. 24, 2017 - TBD
Israel	JMZ DK**** **	130808 - 999999	Jan. 23, 2017 - TBD
Europe (L.H.D. Spec.)	JMZ DK**** **	100043 - 999999	Feb. 10, 2015 - TBD
Europe (UK Spec.)	JMZ DK**** **	100045 - 152439	Feb. 10, 2015 - Feb. 29, 2016
US (2016 - 2017 MY)	JM1 DK**** **	100037 - 999999	Mar. 9, 2015 - TBD

Thailand Built

Australia	MM0 DK**** **	101308 - 999999	Nov. 23, 2015 - TBD
Europe (UK Spec.)	MMZ DK**** **	109070 - 999999	Mar. 14, 2016 - TBD
Thailand	MM8 DK**** **	100201 - 999999	Oct. 5, 2015 - TBD

MX-5 (ND)

Spec.	VIN Range		Production Date Range
Australia	JM0 ND**** **	100005 - 999999	May 14, 2015 - TBD
General (R.H.D.)	JM6 ND**** **	100003 - 999999	May 22, 2015 - TBD
General (L.H.D.)	JM7 ND**** **	100003 - 999999	May 22, 2015 - TBD
Europe (L.H.D. & UK Specs.)	JMZ ND**** **	100033 - 999999	May 14, 2015 - TBD
US (2016 MY)	JM1 NDAB** G* JM1 NDAC** G* JM1 NDAD** G*	100033 - 119894	Apr. 20, 2015 - Jul. 4, 2016
US (2017 MY) with Convertible Top	JM1 NDAB** H* JM1 NDAC** H* JM1 NDAD** H*	119895 - 999999	Jul. 4, 2016 - TBD
US (2017 MY) with Retractable Fastback	JM1 NDAL** H* JM1 NDAM** H*	100016 - 999999	Oct. 4, 2016 - TBD

REPAIR PROCEDURE

1. Check if the screen is internally damaged (no external impact).
IF YES, go to the next step.
IF NO, this Service Information does not apply.
2. Replace the center display with a modified one according to the workshop manual.
See the workshop manual "CENTER DISPLAY REMOVAL/INSTALLATION".
3. See the label at the bottom of the center display to check if production date is in or after July 7/2016.
IF YES, this Service Information does not apply. Submit a warranty claim according to the normal warranty procedure.
IF NO, submit a warranty claim according to the warranty information of this Service Information.



Month/Date/Year.

PARTS INFORMATION

Part Number	Description	Qty.	Remark
NA1P-61-1J0A	Center display	1	MX-5 LHD
N247-61-1J0A	Center display	1	MX-5 RHD
D09H-61-1J0A	Center display	1	CX-3,Mazda2 (Except China)
DM0P-61-1J0	Center display	1	CX-3 (China)

NOTE: The Center display part numbers have not been changed by this modification.

WARRANTY INFORMATION

Assembly group	T - Body Electrical System		
Subassembly group	11 - AUDIO SYSTEM		
Symptom Code	87 (Poor appearance)		
Damage Code	9W (Internal failure)		
Causal Part No.	****-61-1J0* (Select the part number of center display applicable to the subject vehicle from "Parts Information" and enter it.)		
Quantity	1		
Operation No. and Labor Hours		<u>Operation No.</u>	<u>Labor Hrs.</u>
		CX-3	XXP31XRX 0.3
		MX-5	XXP31XRX 0.4
		MAZDA2	XXP31XRX 0.3
	Includes: Car communication system , R&R		
Period Covered	Normal Warranty Period		
Prior approval necessary	NO		

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